

# Quick Start Manual



# LevelPro® — ProScan®3 Series

## Radar Level Sensor (80GHz)

### Safety Information

- De-pressurize and vent system prior to installation or removal
- Confirm chemical compatibility before use
- **DO NOT** exceed maximum temperature or pressure specifications
- **ALWAYS** wear safety goggles or face-shield during installation and/or service
- **DO NOT** alter product construction



#### Warning | Caution | Danger

Indicates a potential hazard. Failure to follow all warnings may lead to equipment damage, or failure, injury, or death.



#### Hand Tighten Only

Over tightening may permanently damage product threads and lead to failure of the retaining nut.



#### Note | Technical Notes

Highlights additional information or detailed procedure.

### Intended Use

- It is the operator's responsibility to verify the suitability of the device for the intended application. If there are any doubts, please contact our technical department to ensure proper usage and compatibility.
- LevelPro® is not liable for incorrect selections and their consequences.
- Permissible media are liquids (no solids or frozen media) as specified in the data sheet. Additionally, it is essential to confirm that the medium is compatible with all wetted parts of the level sensor.
- The technical data provided in the current data sheet is binding and must be followed. If the data sheet is unavailable, download it from our website ([www.iconprocon.com](http://www.iconprocon.com)).

### Personnel for Installation, Commissioning, and Operation

All operations described in this manual must be performed only by trained or accredited personnel. The qualified personnel must have read and understood the operating instructions in this manual and follow them accordingly.

# LevelPro® — ProScan®3 Series

## Radar Level Sensor (80GHz)

**ICON**™ Corrosion-Free  
PROCESS CONTROLS Instrumentation Equipment™

### Features

- ✓ Bluetooth Connectivity (30m | 100')
- ✓ Excellent Reliability and Accuracy
- ✓ Not Affected by Vapor or Outgassing
- ✓ RS-485 Communication | 4–20mA
- ✓ Measurement Under Vacuum | High Pressure
- ✓ Unaffected by Temperature Fluctuations
- ✓ NEMA 4X | Suitable for Outdoors

## The Future of Non-Contact Level Measurement is Radar Technology!

The **ProScan® 3** 80 GHz high frequency technology permits a significantly more precise transmission signal focus. This makes it easier to distinguish between actual level signals and interference signals, making the measurement more reliable coupled with a higher degree of accuracy. The new **ProScan® 3** series of compact instruments are ideally suited for more complex level applications.

### Specifications

#### Measuring Performance

Minimum Range	50mm (2in)
Maximum Range	34 ft (std), 68 ft (special order)
Bluetooth Range	30m
Resolution	1mm
Azimuth Beam Width (3 dB)	3°
Elevation Beam Width (3 dB)	3°
Measurement Accuracy	±2mm

#### Operating Conditions

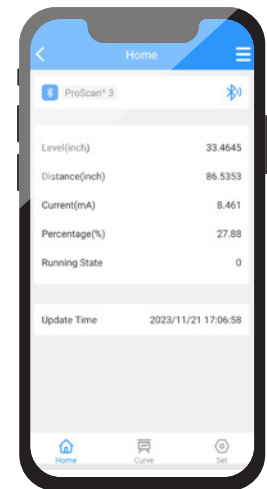
Operating Frequency Band	76 – 81 GHz
Mains Power Supply	18 – 24 VDC
Operating Average Current	20 mA
Effective Isotropic Radiated Power	13 dBm
Output	4-20mA   RS485
Enclosure Protection	NEMA 4X   IP67
Operating Temperature Range	-49°F – +185°F   -45°C – +85°C

#### Materials

Housing Material	PP+PC	316 SS
Transducer	PP	



 **Bluetooth®**



**Monitor Your  
ProScan® 3 with  
the Free App**



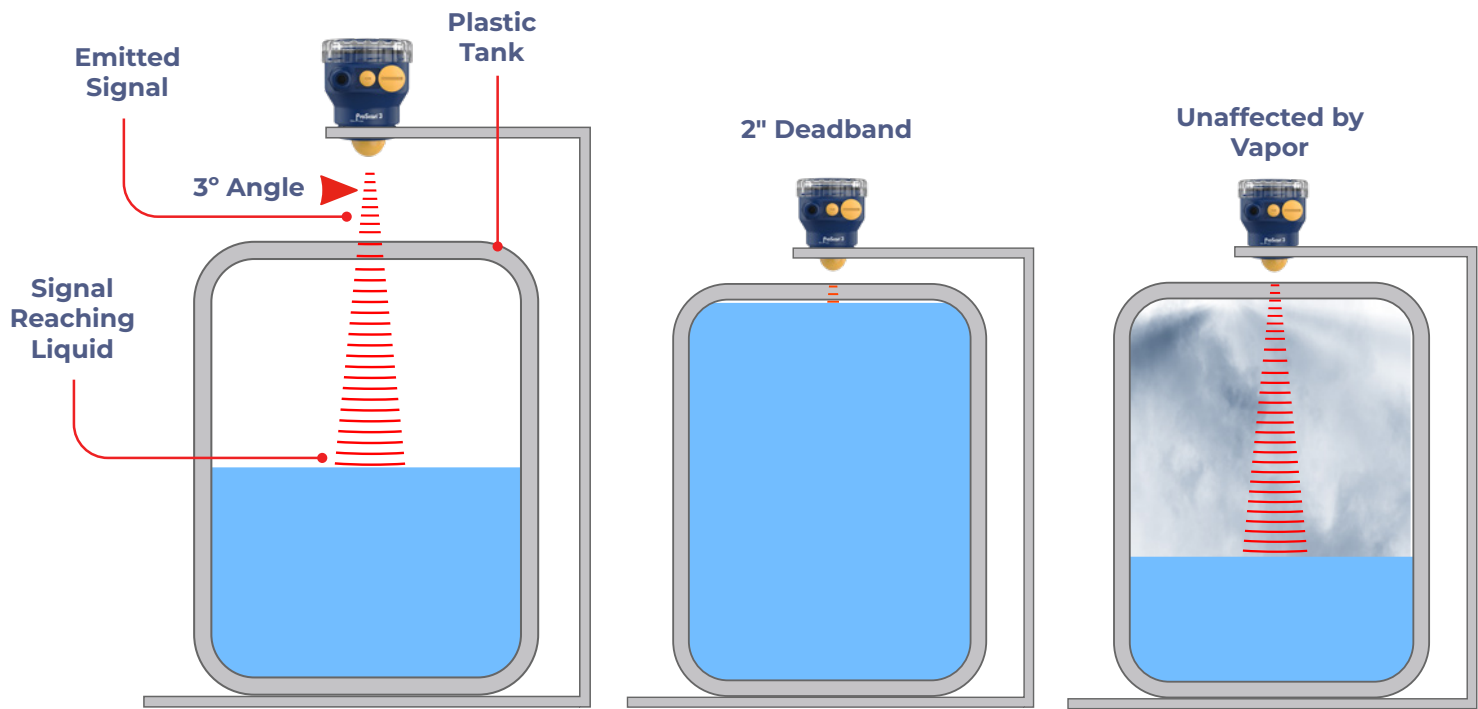
Scan the above QR codes  
to download the app

# LevelPro® — ProScan®3 Series

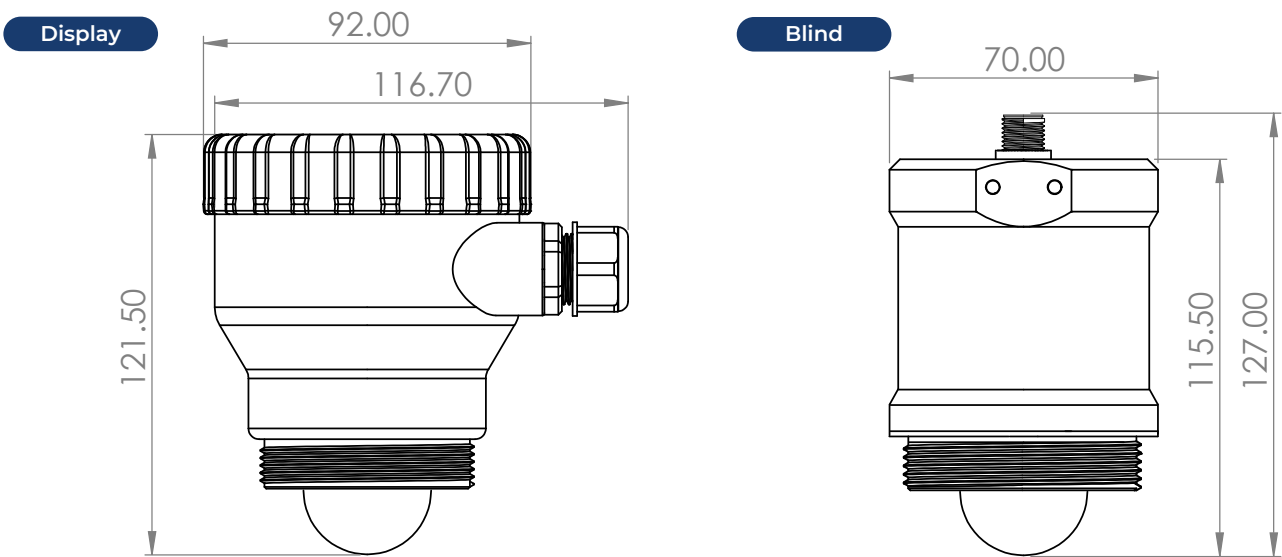
## Radar Level Sensor (80GHz)

### Operating Principle

The **ProScan® 3** (80GHz) radar is a transmitter for continuous level measurements using fast sweep Frequency Modulated Continuous Wave (FMCW) technology. The transducer of radar continuously emits signal sweeps with a constant frequency towards the liquid surface. The reflected signal is then captured by the transducer. The time to send and receive is known as the time of flight.



### Dimensions



# LevelPro® — ProScan®3 Series

## Radar Level Sensor (80GHz)

### Wiring – PS38000

01



Rotate the lid counterclockwise and lift it off.

02



03



Turn the display counterclockwise and carefully remove it.

04



Unscrew and detach the cable grip from the sensor housing.

05



Feed the wire through the cable grip, ensuring a secure fit.

06



⚠ Loop Powered | 24VDC

DC24V RS485

Positive (+)

Negative (-)

Connect the positive and negative wires to their respective terminals. Tighten the cable grip to hold the wire firmly in place.

### Wiring – PS38000S

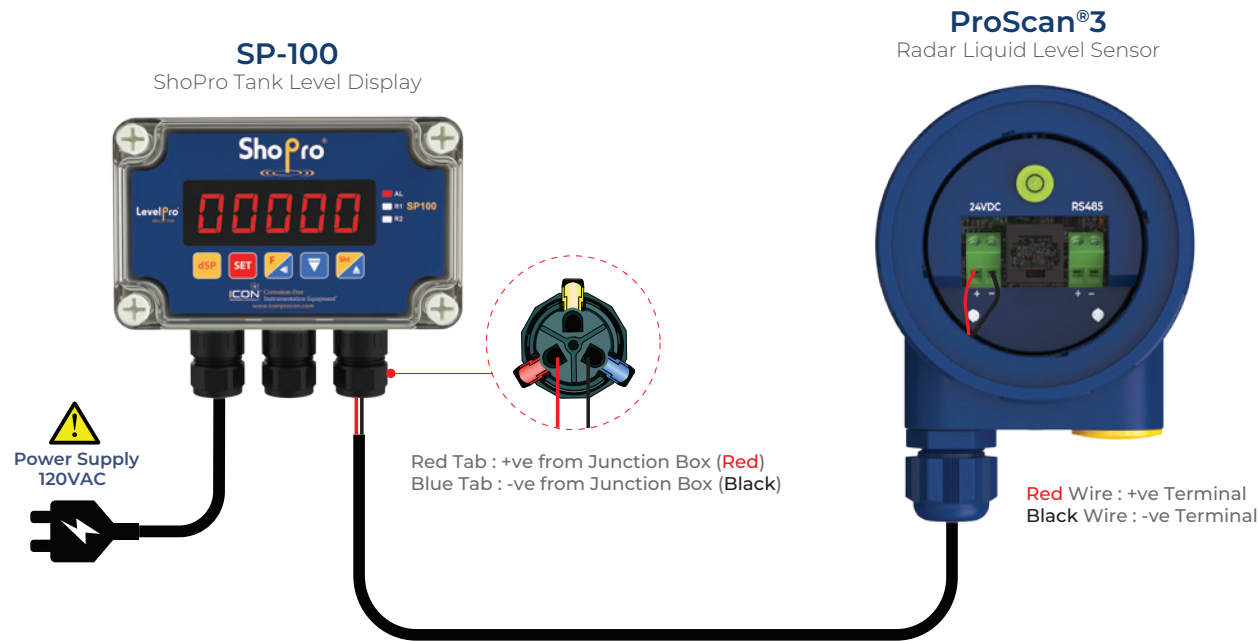
M12 Wiring (For SS Model)		
Pin	Color	Description
Pin 1	Brown	+VDC   +mA
Pin 2		
Pin 3	Blue	-VDC   -mA
Pin 4		



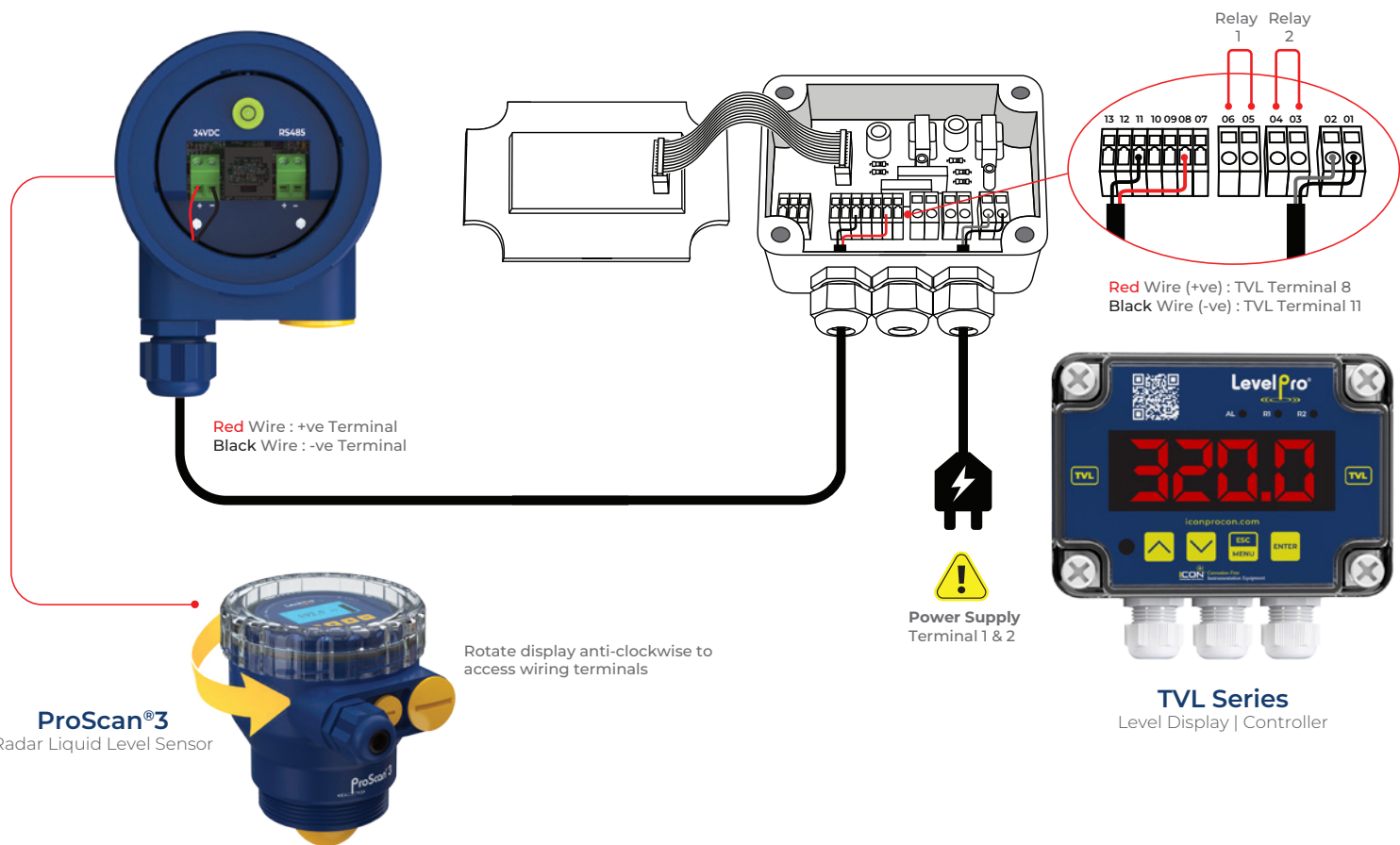
# LevelPro® — ProScan®3 Series

## Radar Level Sensor (80GHz)

### Wiring – ProScan®3 | ShoPro® Liquid Level Display



### Wiring – ProScan®3 | TVL Liquid Level Display



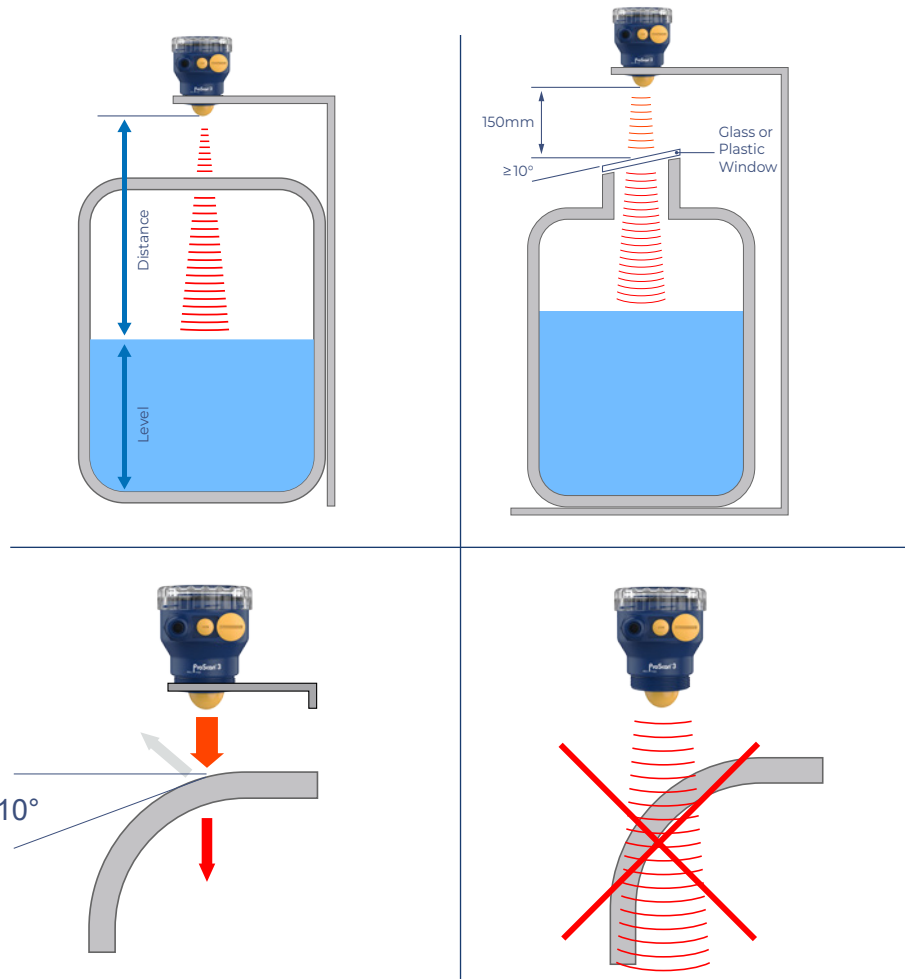


# LevelPro® — ProScan®3 Series

## Radar Level Sensor (80GHz)

### Sensor Positioning

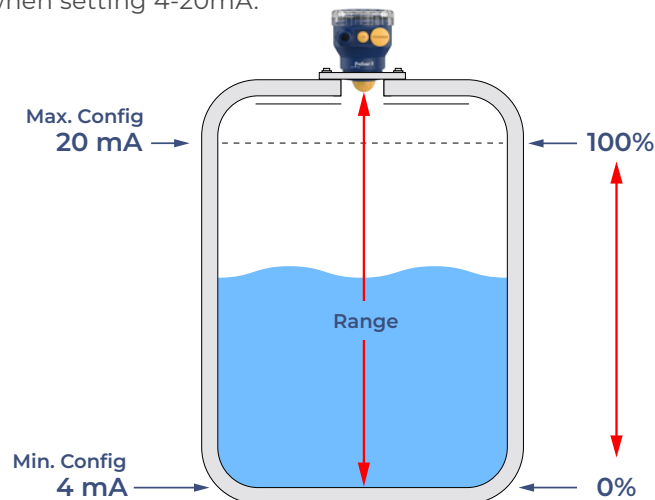
- For plastic or FRP tanks, ensure the sensor is positioned away from the sidewall.
- Avoid placing the sensor near metallic objects outside the tank that could interfere with detection.
- Ensure the radar signal strikes the liquid surface at a 90° angle.
- Use the inbuilt bubble level to confirm the sensor is vertical.
- Account for the dead band during installation.



### Measurement

Accurate tank measurement is essential for configuring the sensor. When measuring, consider the sensor's position relative to fittings, risers, dome tops, and bottoms. Identify the reference point from which measurements are taken.

- **Range:** The total distance from the sensor tip to the lowest liquid level.
- **Minimum Configuration (4mA):** The distance from the sensor tip to the empty level.
- **Maximum Configuration (20mA):** The distance from the sensor tip to the highest liquid or full level.
- Always consider blind spot (2") when setting 4-20mA.



# LevelPro® — ProScan®3 Series





## Radar Level Sensor (80GHz)

### Error Codes

Code	Description
E01	Liquid level not detected
E02	Liquid level changing too fast
E04	Internal capacitor issue
E08	Actual liquid level doesn't match 4–20 mA range
E40	Display communication error

### Keypad Functions



Key	Function
	<ul style="list-style-type: none"> <li>Exit Programming Mode</li> <li>Return to Previous Screen</li> <li>Display Echo Curve</li> </ul>
	<ul style="list-style-type: none"> <li>Edit Digits</li> <li>Select Display Mode</li> </ul>
	<ul style="list-style-type: none"> <li>Edit Digits</li> <li>Select Display Mode</li> </ul>
	<ul style="list-style-type: none"> <li>Access Main Menu</li> <li>Confirm Edit</li> </ul>

**Factory Reset Password** : (Dynamic Code x 2) + 1  
 Eg: If Dynamic Code is 12. Password will be 25



# LevelPro® — ProScan®3 Series

## Radar Level Sensor (80GHz)

### Programming 4-20mA

STEPS	DISPLAY	OPERATION
<div>Home Screen</div> <div></div> <div>OK</div>	<div>192.5 IN</div> <div></div>	<div>Home Screen</div> <div>* Approx. 30 secs for the level reading to display</div> <div></div>
<div>1 Main Menu</div> <div></div> <div>OK</div>	<div>Main Menu</div> <div>► User Para.</div> <div>Factory Para.</div>	<div>STEP 1</div> <div>Select <b>User Parameter</b> ► Press </div>
<div>2 User Parameters</div> <div></div> <div>OK</div>	<div>User Para.</div> <div>► Basic Setup</div> <div>Measure Setup</div> <div>Backup Para.</div>	<div>STEP 2</div> <div>Select <b>Basic Setup</b> ► Press </div>
<div>3 4-20mA Settings</div> <div></div> <div></div> <div>OK</div> <div>Enter 4mA &amp; 20mA</div> <div></div> <div></div> <div>OK</div> <div>Navigate to Range Settings</div>	<div>Basic Setup</div> <div>Pos 4ma: 0 mm</div> <div>► Pos 20ma: 3000 mm</div> <div>Blind: 50 mm</div>	<div>STEP 3</div> <div>Set <b>4mA</b> ► Press </div> <div>• <b>4mA</b> : Low Level   <b>Default = 0</b></div> <div>Set <b>20mA</b> ► Press </div> <div>• <b>20mA</b> : High Level   <b>Should be lower than Range</b></div> <div>Note:</div> <div>■ Use  to move cursor.</div> <div>■ Use  to change digits.</div> <div></div>
<div>4 Range Settings</div> <div></div> <div>ESC x 3</div> <div>Back to Home Screen</div>	<div>Basic Setup</div> <div>► Range : 5000 mm</div> <div>Offset : 10 mm</div> <div>Pos 4ma: 0 mm</div>	<div>STEP 4</div> <div>Set <b>Range</b> ► Press </div> <div>• <b>Range</b> : Distance from Sensor Tip to Bottom of Tank.</div> <div>Note:</div> <div>■ Use  to move cursor.</div> <div>■ Use  to change digits.</div> <div></div>

# LevelPro® — ProScan®3 Series

## Radar Level Sensor (80GHz)

### Factory Reset

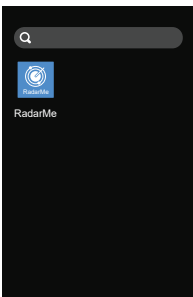
STEPS	DISPLAY	OPERATION
<div>Home Screen</div> <div>  <div>OK</div> </div>	<div>192.5 IN</div>	<div>Home Screen</div> <div>* Approx. 30 secs for the level reading to display</div> <div>  </div>
<div>1 Main Menu</div> <div>  <div>OK</div> </div>	<div>Main Menu</div> <div>User Para.</div> <div>▶ Factory Para.</div>	<div>STEP 1</div> <div>Select <b>Factory Parameter</b> ▶ Press <div>OK</div></div>
<div>2 Password</div> <div>  <div>OK</div> </div>	<div>Factory PWD</div> <div>Dynamic Code: 32</div> <div>Password: 065</div>	<div>STEP 2</div> <div>Enter <b>Password</b> ▶ Press <div>OK</div></div> <div> <div>Note:</div> <ul style="list-style-type: none"> <li>Use  to move cursor.</li> <li>Use  to change digits.</li> </ul> <div>065</div> <div>Cursor</div> </div> <div>• <b>Password</b> : (Dynamic Code x 2) + 1</div>
<div>3 Factory Parameters</div> <div>  <div>OK</div> </div>	<div>Factory Para</div> <div>System Setup</div> <div>Measure Setup</div> <div>▶ Restore Factory</div>	<div>STEP 3</div> <div>Select <b>Restore Factory</b> ▶ Press <div>OK</div></div>
<div>4 Factory Reset</div> <div>  <div>ESC x 3</div> </div> <div>to go back to Home Screen</div>	<div>Factory Default</div> <div>OK</div> <div>▶ Factory Default</div> <div>Warn: Factory Default?</div>	<div>STEP 4</div> <div>Select <b>Factory Default</b> ▶ Press <div>OK</div></div> <div>• <b>Note</b> : The display will show 'OK' after the reset is completed successfully.</div>

# LevelPro® — ProScan®3 Series

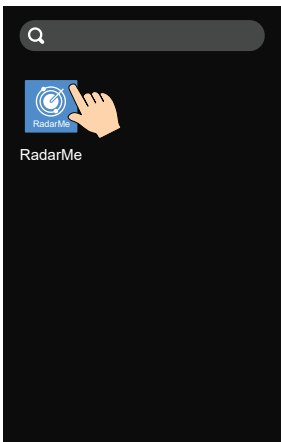
## Radar Level Sensor (80GHz)

### Bluetooth Application Settings

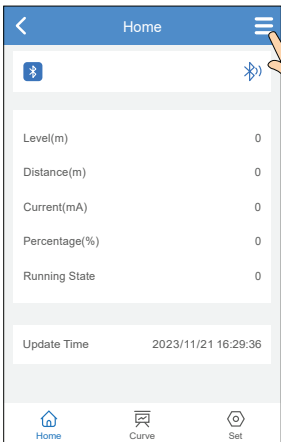
Install RadarMe App in your Device



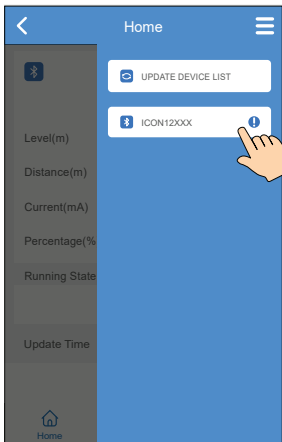
Make sure your Device Bluetooth is ON



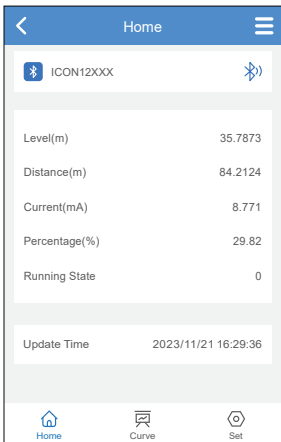
Open RadarMe App  
in the Device



Click  
Device List Menu

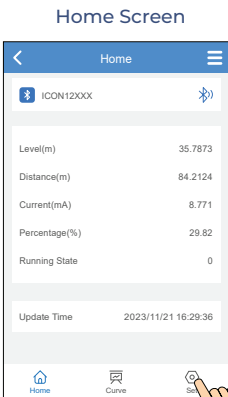


Select **ICON12XXX** from the List  
Enter Password: 123456

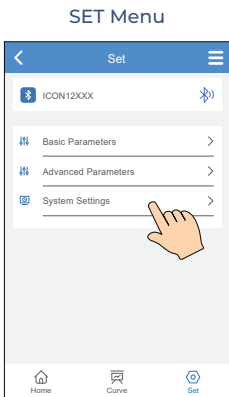


ProScan3 Connected

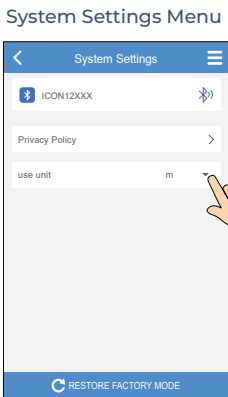
### Setting Display Unit



Click **Set** Button



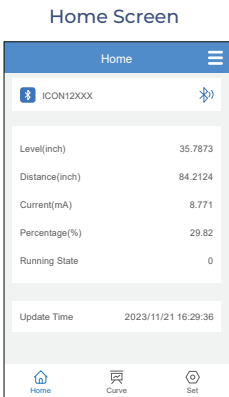
Select **System** Settings



Click **Unit** Drop  
Down Arrow



Select Unit (**m | inch**)

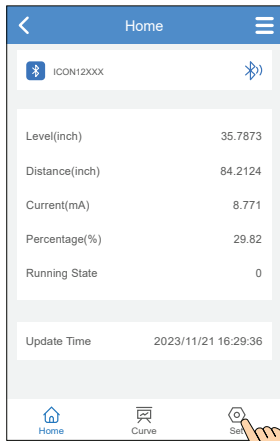


Unit Changed  
Successfully!

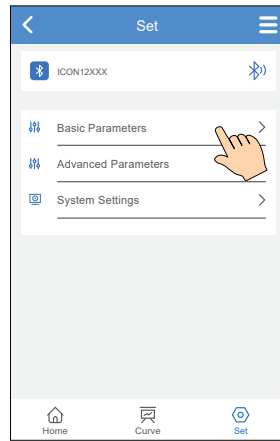
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## Radar Level Sensor (80GHz)

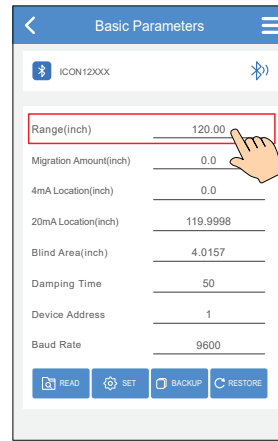
### Setting Range



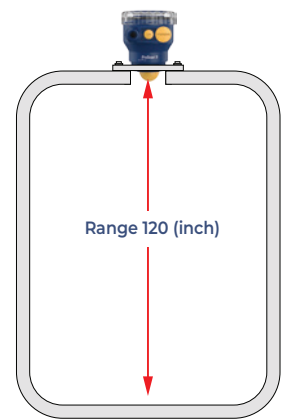
Click Set Button



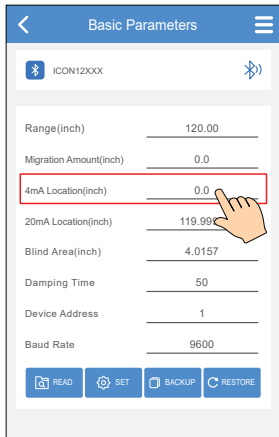
Select Basic Parameters



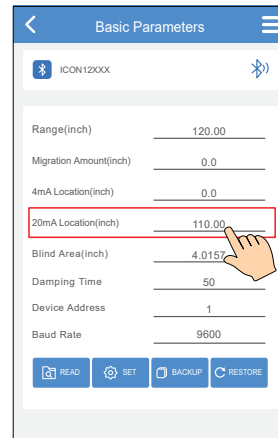
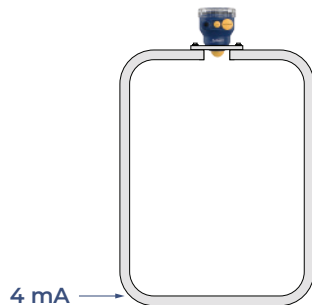
Set **Range** Value  
E.g. Range Value = 120 (inch)



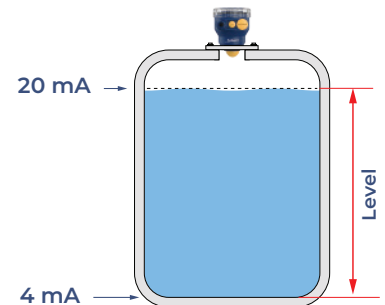
### Setting Level



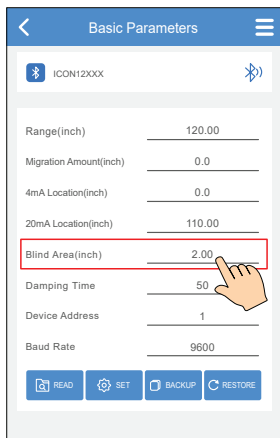
Set **4mA** Location  
4mA (Low Level) = 0



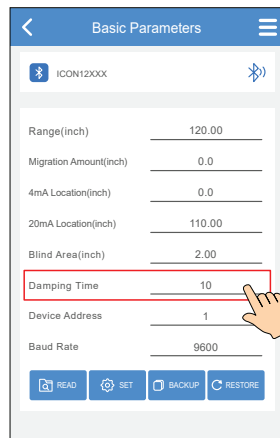
Set **20mA** Location  
20mA (High Level) = 110(inch)



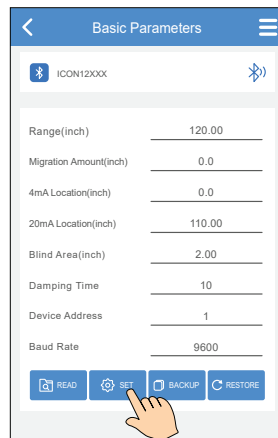
### Setting Parameters



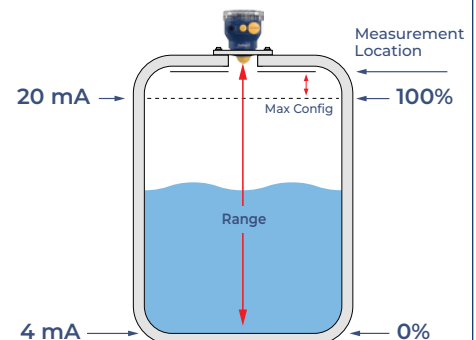
Set **Blind Area**  
E.g. Blind Area = 2.00(Inch)



Set **Damping Time**  
E.g. Damping Time = 10(sec)

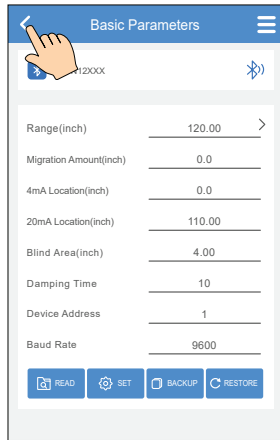


Click Set Button to  
Save the Parameters

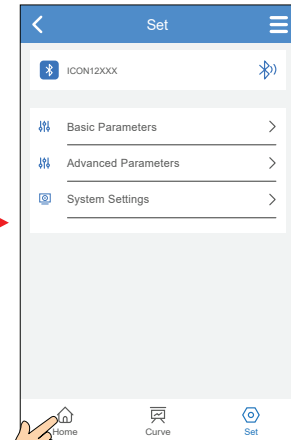


# LevelPro® — ProScan®3 Series

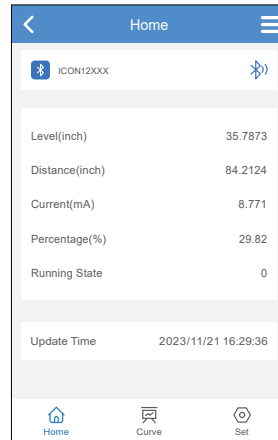
## Radar Level Sensor (80GHz)



Back to  
Setting Menu

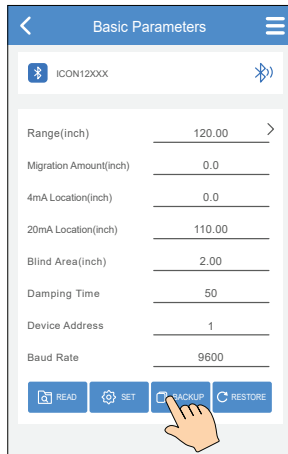


Click Home Button  
to Show Home Screen



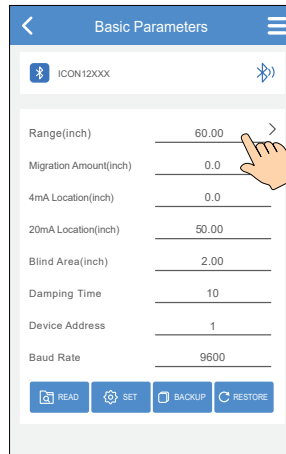
Bluetooth Settings  
Video Tutorial

## Parameter Backup



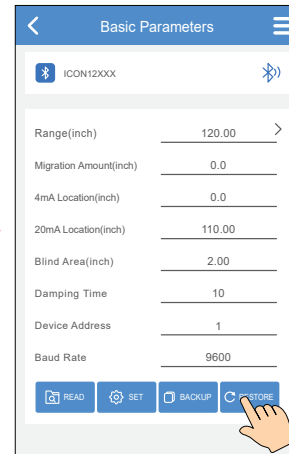
### Select Backup

Saves the device's current configuration. Only one backup is stored at a time.



### Adjust Settings

You can now set any parameters you want. Your saved backup remains unchanged.



### Select Restore

Reverts the device to the previously saved configuration, replacing the current values.

## Model Selection

### ProScan® 3 — Radar Level Transmitter

Connection	Part Number	Material	Display	Output	Range
2" NPT	PS38000	PP	LCD	4-20mA Loop   RS485	0-10m
2" NPT	PS38000S	316 SS	Blind	4-20mA Loop (2 Wire)	0-10m
2" NPT	PS38000RT	PP	Blind	4-20mA	0-10m
2" NPT	PS38000RT-R	PP	Blind	RS485	0-10m
2" NPT	LB75 Tank Top Mounting Bracket	PVC	-	-	-
2" NPT	LB50 Wall Mount Bracket	GFPP	-	-	-
2" NPT	SBF Self Aligning Bulkhead	PVC	-	-	-
Clamp	LB80S SS Mounting Bracket	316 SS	-	-	-

Add Suffix "-20" for 20m Range

### Warranty, Returns and Limitations

#### Warranty

**Icon Process Controls Ltd** warrants to the original purchaser of its products that such products will be free from defects in material and workmanship under normal use and service in accordance with instructions furnished by **Icon Process Controls Ltd** for a period of one year from the date of sale of such products. **Icon Process Controls Ltd** obligation under this warranty is solely and exclusively limited to the repair or replacement, at Icon Process Controls Ltd option, of the products or components, which **Icon Process Controls Ltd** examination determines to its satisfaction to be defective in material or workmanship within the warranty period. **Icon Process Controls Ltd** must be notified pursuant to the instructions below of any claim under this warranty within thirty (30) days of any claimed lack of conformity of the product. Any product repaired under this warranty will be warranted only for the remainder of the original warranty period. Any product provided as a replacement under this warranty will be warranted for the one year from the date of replacement.

#### Returns

Products cannot be returned to **Icon Process Controls Ltd** without prior authorization. To return a product that is thought to be defective, go to [www.iconprocon.com](http://www.iconprocon.com), and submit a customer return (MRA) request form and follow the instructions therein. All warranty and non-warranty product returns to **Icon Process Controls Ltd** must be shipped prepaid and insured. **Icon Process Controls Ltd** will not be responsible for any products lost or damaged in shipment.

#### Limitations

This warranty does not apply to products which: 1) are beyond the warranty period or are products for which the original purchaser does not follow the warranty procedures outlined above; 2) have been subjected to electrical, mechanical or chemical damage due to improper, accidental or negligent use; 3) have been modified or altered; 4) anyone other than service personnel authorized by **Icon Process Controls Ltd** have attempted to repair; 5) have been involved in accidents or natural disasters; or 6) are damaged during return shipment to **Icon Process Controls Ltd** reserves the right to unilaterally waive this warranty and dispose of any product returned to **Icon Process Controls Ltd** where: 1) there is evidence of a potentially hazardous material present with the product; or 2) the product has remained unclaimed at **Icon Process Controls Ltd** for more than 30 days after **Icon Process Controls Ltd** has dutifully requested disposition. This warranty contains the sole express warranty made by **Icon Process Controls Ltd** in connection with its products. **ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED.** The remedies of repair or replacement as stated above are the exclusive remedies for the breach of this warranty. **IN NO EVENT SHALL Icon Process Controls Ltd BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING PERSONAL OR REAL PROPERTY OR FOR INJURY TO ANY PERSON. THIS WARRANTY CONSTITUTES THE FINAL, COMPLETE AND EXCLUSIVE STATEMENT OF WARRANTY TERMS AND NO PERSON IS AUTHORIZED TO MAKE ANY OTHER WARRANTIES OR REPRESENTATIONS ON BEHALF OF Icon Process Controls Ltd.** This warranty will be interpreted pursuant to the laws of the province of Ontario, Canada.

If any portion of this warranty is held to be invalid or unenforceable for any reason, such finding will not invalidate any other provision of this warranty.

For additional product documentation and technical support visit:

[www.iconprocon.com](http://www.iconprocon.com) | e-mail: [sales@iconprocon.com](mailto:sales@iconprocon.com) or [support@iconprocon.com](mailto:support@iconprocon.com) | Ph: 905.469.9283